

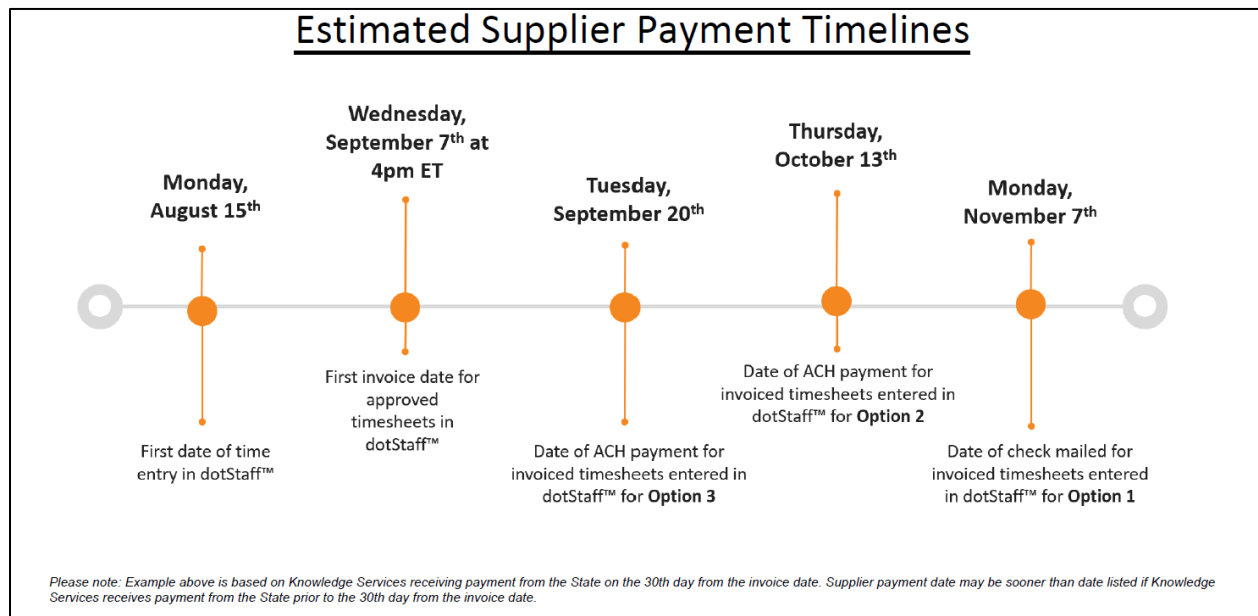


State of Delaware MSP Program Supplier Payment Options

1. Knowledge Services will pay Vendor in twenty (20) business days of its receipt of payment from the State (excluding national bank holidays), after deducting the one percent (1%) MSP + VMS Fee.
2. Knowledge Services will pay Vendor in three (3) business days (excluding national bank holidays) from receipt of payment from the State for an additional fee of one percent (1%) of the invoice amount, in addition to the one percent (1%) MSP + VMS Fee (for a total deducted Fee of two percent (2%)).
3. Knowledge Services will pay Vendor in ten (10) business days (excluding national bank holidays) following the invoice date (for approved time sheets) to the State for an additional fee of three percent (3%) of the invoice amount, in addition to the one percent (1%) MSP + VMS Fee (for a total deducted Fee of four percent (4%)).

Estimated Supplier Payment Timelines for First Payment Under MSP Program – Phase 1 Transition

Please note: Example below is based on Knowledge Services receiving payment from the State on the 30th day from the invoice date. Supplier payment date may be sooner than date listed if Knowledge Services receives payment from the State prior to the 30th day from the invoice date.





Monday, August 15th

First date of time entry in dotStaff™

Wednesday, September 7th at 4pm ET

First monthly invoice date for approved timesheets in dotStaff™ (delayed by 1 business day due to Labor Day holiday)

Option 1:

Monday, November 7th

Date of mailed check to Supplier for invoiced timesheets entered in dotStaff™ for the 1st Payment Option (20 business days from receipt of payment from the State, excluding Columbus Day holiday)

Option 2:

Thursday, October 13th

Date of ACH payment to Supplier for invoiced timesheets entered in dotStaff™ for the 2nd Payment Option (3 business days from receipt of payment from the State, excluding Columbus Day holiday)

Option 3:

Tuesday, September 20th

Date of ACH payment to Supplier for invoiced timesheets entered in dotStaff™ for the 3rd Payment Option (10 business days from date of invoice)

Please note for options 2 and 3: Payment will be sent from Knowledge Services via ACH on the payment date; however, we cannot confirm the date the supplier's bank will reflect the payment, as banks have different processing times for the payments to clear. Additionally, banks recognize different rules for holidays and weekends.